

QUALITY POLICY

The ultimate in SWISS DIAMOND TECHNOLOGY® is the cornerstone of the KGS philosophy. KGS policy is aimed at continuously improving its products, procedures and processes to attain customer's needs, and whenever possible surpass it, promoting appropriate risk perception and transparency.

KGS Management and Employees are responsible for fulfil the requirements stipulated in the Quality Management System seeking improvement by constant review, with suppliers and sub-contractors being encouraged to co-operate.

We at KGS are committed in comply with all the requirements applicable to our activity, and to achieve and exceed the expectations of all our Stakeholders.

SWISS DIAMOND TECHNOLOGY® Values

In the daily work and in our customer contact KGS Management and Employees provide products, technologies and processes that meet the highest SWISS DIAMOND TECHNOLOGY® Values.

Only the best results in quality and reliability are satisfactory. This means that we work in accordance with the following guide lines:

- Provide the highest value to our customers, respond quickly to their actual demands and anticipate their future needs.
- Being a highly trusted and valued partner/employer, caring about people, quality, relationships and the environment.
- Respect each other and treat each other with dignity and develop our capabilities.
- We expect everyone in KGS to take pride in their work, take personal responsibility and to perform to high standards.
- We rely on each other to succeed.
- We are guided by our long-term Vision which rests on the Ferronato Family Values, traditional entrepreneurial spirit and total financial independence.
- Protect and preserve jobs, create new jobs and offer career opportunities.

We provide products, technologies and processes that meet the highest SWISS DIAMOND TECHNOLOGIES® standards. Only the best results in quality and reliability are satisfactory. We are committed to the safety and health of our employees, the





protection of the environment and the quality of life in the communities in which we operate.

We firmly believe responsibility for application of this policy rests with Group Management, personnel and contractors associated with our Group.

Approved by Group Management

October 18th, 2022